

**From:** Richard Davis  
**To:** Microsoft ATR  
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It is hard for me to understand how anyone could question that Microsoft has a Monopolistic hold on the computing industry. And this is and continues to be a detriment to computing, office operations and the general growth of the industry.

Starting back with IBM's OS/2, a great operating system that Microsoft put out of business by raising the licensing fees 700% at a time that IBM was cooperating with MS to develop the joint OS.

Word perfect, a great word processor and Lotus123 and Quattro Pro, great spread sheet products have been all but eliminated from the desktop by (I suspect) MS coding that gives the MS office an operational advantage.

Email, Backup and fax programs have been included in the MS product line and the competing products no longer function very well. I wonder why?

The browser war between MS and Netscape should have brought the trade regulators to their feet, where else do we allow the competitors to dump product (Give it away at no cost, or bundle it in) just to keep the competition from the market they created. What about other Web products and why do we not have some standards to design to that allow security and cross platform operation, because MS has done all it could to keep it from happening.

Then we have things like Java that was to be a standard in the industry that would allow product to be coded for cross platform operations and it was MS that did all they could to derail. To this day, the potential of Java has been cut off by MS wanting to control the makeup of the product such that it has far less potential in today's computing arena.

The MS OS product continues to be released with bugs that do not get fixed until MS comes back with the next great thing. The problem is each new great OS comes with its own bugs and its own very expensive price tag so we never have a stable or dependable OS. The old Windows 95 had some updates and Windows 98 release 2 was some what dependable if you will reboot it on a regular schedule like daily and then completely reinstall it at least once a year, you can keep it operating OK.

Why is it that all the new computers come with the latest MS operating system? (Pre installed)  
Where is the choice?  
Is this not a monopoly?  
How has it helped industry that needs basic computer operations?

The only real question is how do we fix it?

Please note. The above comments are my own personal thoughts and observations.

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